



April 22, 2009

FlyRight Inc.  
Mr. Matt Haggood  
President  
7275 West Winds Boulevard  
Concord, NC 28027

Dear Mr. Haggood:

A few months ago I had attended King Air 90/200 recurrent training at FlyRight's training facility. Having experienced annual training from most of your competitors on the east coast and Texas I was interested in evaluating your program.

Immediately upon enrolling your coordination staff was in contact offering assistance in my travel arrangements saving valuable time and money. On showing up for training I was pleasantly surprised by the appearance of your facility and the efficiency shown during the initial registration process.

Everything looked great and staff was helpful but I could not help but wonder about the quality of training. A few minutes after my instructor began our first classroom session I knew choosing FlyRight was a good choice. Your King Air simulator was as good as the most expensive in the business and blows away the non-motion simulators I've used in the past. Combined with the great instruction and coaching, my simulator sessions exercised my years of King Air experience and provided new ideas on solving common problems. Once all training requirements were met we were even able to work on dealing with those rare life threatening emergencies we hope never to face. On one session we practiced landing on one engine at night with a strong cross wind and 200 feet overcast after shutting down from an engine mechanical failure, a session which proved to be foreshadowing of my near future.

A few short weeks after completing training I departed Tampa Florida in a King Air 200 with the aircraft owner's family on our return to New York. Somewhere over Delaware at FL230 the left engine chip detector flashed followed by a loss of oil pressure. An emergency was declared and the engine shut down. The best airport was reporting winds gusting to 25 knots, ceiling 300 feet overcast, visibility 1 ½ miles in rain/mist, and of course it was a cross wind. As I began the approach it felt like déjà vu. All procedures were handled so smoothly the passengers were not aware of the problem until after we landed safely.

You challenged me to try FlyRight and made no excuses for your already reasonable prices. I showed up believing this would be just another annual training for the insurance company but found it was time well spent sharpening skills I thought I would never need. **FlyRight is the new standard in King Air full motion simulator training.**

Millbrook Aviation is a King Air only charter/management firm providing charter and pilot services throughout the northeast. FlyRight is now our only King Air training program.

Yours truly

  
Douglas C. Wattoff  
President & CEO

Dutchess County Airport  
263 New Hackensack Road  
Wappingers Falls, NY 12590  
(PH) 845.677.1237  
(FX) 845.517.1699  
charter@millbrookair.com  
www.millbrookair.com